



ISO Certified
Data Security Process



DATA SECURITY

Privacy

Maintaining vendor partner privacy as well as their trust and confidence is one of our highest priorities. We respect their right to keep personal information confidential and understand the desire to avoid unwanted solicitations. We do not sell, trade, or transfer personally identifiable information. Our site encrypts personal information using Secure Socket Layer (SSL) technology to provide for the most secure transmission of information from vendor partner to our servers.

Data Removal

TradePort permanently and securely erases ALL data from hard drives using WipeDrive Enterprise and MediaWiper. WipeDrive is the ONLY disk-wiping technology that has been certified to NIAP's EAL4+ standard and is approved and used exclusively by the Department of Defense and is a trusted provider for many Fortune 100 companies such as GM & Humana. WipeDrive meets or exceeds ALL major certifications and standards including HIPPA, Sarbanes-Oxley and the Common Criteria standard.

Environmentally & Socially Responsible

WipeDrive contributes towards TradePort's Commitment to Green initiative by helping re-use and recycle storage hardware, rather than physically destroying it. This not only helps the environment, but gives this hardware a 2nd life avoiding further contribution to e-waste.

DATA WIPE SOLUTIONS

Removable Media

1. Laptops & Desktops - Media is removed from DVD drives, card readers, floppy drives and USB ports and physically destroyed.
2. Non-Apple Smartphones & Tablets - MicroSD and SIM cards are removed from non-Apple phones and tablets and physically destroyed.
3. Digital Cameras & Media Players - Memory cards are removed and physically destroyed and internal memory files are removed and/or deleted.



Personal Computers

Laptops & Desktops – All hard drives are erased using WipeDrive. WipeDrive completely erases ALL hard drive or external storage information including personal data, programs, viruses and malware. A clean installation of the appropriate Windows OS / Mac OS X is completed to optimize resale value.

Smartphones & Tablets

1. Apple iOS - All settings and information are removed from the iPhone, iPad, or iPod touch by tapping "Erase All Content and Settings" in Settings > General > Reset.
Devices that support hardware encryption (iPhone 3GS or later, iPad - All models, iPod touch 3rd generation or later): Erases user settings and information by removing the encryption key that protects the data.
Devices that overwrite memory (Original iPhone & iPhone 3G, iPod touch & iPod touch 2nd generation): Overwrites user settings and information, writing a series of ones to the data partition.
When the device is factory-reset, the passcode and encryption key are securely deleted and all data is scrambled.
2. Android - Android devices are set up differently from Apple devices, and they vary from manufacturer to manufacturer. In general the default options are mostly secure.
Option 1 - The device is factory reset (located in different places depending on the device, but should be under "Backup & reset") which will wipe ALL user-accessible area of storage.
Option 2 - The device is encrypted (usually found in Settings under "Security") before performing a factory reset (Option 1 above) ensuring the highest level of data security.



Gaming Consoles

There is not an “easy” way to perform a secure wipe of game-console storage, so we rely on the standard factory reset for most devices. As noted earlier, any media, game or memory cards are removed from the device and physically destroyed.

1. Xbox 360 - After parental controls have been removed, this device can be factory reset / formatted. Hard drive can be physically removed and erased using WipeDrive.
2. Nintendo Wii - After the Wii Shop Channel account has been deleted, this device can be factory reset / formatted.
3. Sony PlayStation 3 - After each account with device access has been deactivated; this device can be factory reset / formatted. Hard drive can be physically removed and erased using WipeDrive.
4. Nintendo 3DS - After the Nintendo eShop account has been deleted, you can format the system memory of this device.

Exceptions

1. Apple devices with iOS 7 that have been Apple ID linked and are unable to be wiped, are placed in to recovery mode which masks the email address associated with the Apple ID.
2. Devices with non-removable memory that have defects preventing operation of the device and subsequently the factory resetting / wiping of the memory are scrapped, parted out or physically destroyed.